Amanda Sedlik, MSHI, BSN, RN – Expert Legal Consultant

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Brief Professional Overview

- Registered Nurse with over 18 years of healthcare informatics/technology (2006) & over 25 years of healthcare experience (1999). I held healthcare roles as a bedside RN, in clinical management, as an electronic health record (EHR) analyst & project manager, and in executive-level positions within the health information technology profession.
- Extremely versed in overall healthcare and can look at cases with various healthcare lenses because of my strong, diverse background. As a leader, I was asked to review multiple cases to assist with standards of care, defendant identification, EHR standards, documentation, and much more.
- Reviewed multiple cases related to clinical standards of care, screening for merit, defendant identification, locating experts, organization & summarization of the medical record, and relevant document recommendations.
- Reviewed over 40 cases related to electronic health records in previous roles to provide internal legal teams insight and visibility into the electronic health record including how it was built, safety & security measures in place, when updates/upgrades were completed, documentation standards of care, defendant identification, and much more.

Education & Training

- **Master of Science in Health Informatics** – Walden University

- **Bachelor of Science in Nursing** – University of Detroit Mercy

- **Registered Nurse License** in Michigan (Permanent ID# 4704253613)

- **CLNC** – Currently enrolled with anticipated completion end of October 2024

- **Epic Certifications Alumni** – Ambulatory, Beacon, EpicCare Inpatient Clinical Documentation, & Hospital Outpatient Department

- Critical Care Registered Nurse (CCRN) Alumni & Trauma Nurse Core Course (TNCC) Alumni

- Green Belt – Lean Sigma & Influencer-Trained

- High Reliability Organization (HRO) Trainer

Highlights of Experience

- **Expert Witness Consulting**
  - Electronic Health Record (EHR) Expert
  - Screen/Investigate a Case for Merit
  - Review & Summarization of Medical Records
  - Organization of Medical Records
  - Identification of Potential Defendants
  - Identification of Relevant Records or Documentation
  - Identification of Standards of Care
  - Conduct Client & Witness Interviews
  - Prep Witnesses & Experts
  - Locate Experts
  - Attend Medical Examinations

- **Previous Healthcare Roles**
  - Vice President of Epic
  - IT Executive of Clinical & Revenue Cycle IT
  - Inpatient Epic Project Manager
  - Executive Director of Epic EHR Services
  - Director of Epic (Oversaw all aspects of Epic Implementation)
  - Senior Systems Analyst
  - Assistant Director of Nursing Informatics
  - Nursing Leadership
  - Bedside Nursing

- **Change Management & Navigation**
  - Operational Engagement, Readiness, & Transition
  - Executive Engagement & Readiness
  - Go-Live Readiness Assessments
  - Workflow Design/Enhancement
  - Direction & Adoption Sessions
  - Clear Communication to Right Audience, Right Time, Right Venue

- **System Design & Build**
  - End User Engagement
  - Building within Epic Hyperspace and Text along with Master File Movement using Data Courier
  - Build Documentation & Tracking
  - Robust Change Control Process through All Environments

- Multiple Build Concepts that have become Epic Foundation
- Third Party Application Integration & Vendor Management

- **Testing**
  - Application, Integrated, Mapped Record, User Acceptance, & Third Party Integration
  - Strategy Development & Execution
  - Defect Documentation & Tracking
  - Vendor Engagement

- **Training**
  - Space Identification
  - Hardware Needs
  - Credentialing of Trainers
  - Master Train Environment Creation
  - Training Schedules

- **Implementation**
  - Go-Live Command Center (Focus on Epic Implementation)
  - Operational Command Center (Focus on Logistics)
  - Help Desk
  - At-the-Elbow Support for Providers and End Users

- **Mergers & Acquisitions**
  - Oakwood Healthcare – Merged with three other systems to become Beaumont Healthcare. Assisted with Epic transition.
  - Allegiance Health – Acquired by Henry Ford Health System. Assisted with Epic implementation while undergoing affiliation at the same time.
  - Epic Strategy Development & Execution (System vs. Community Connect)
  - Policy & Procedure Review & Development
  - Participated in Value Creation Teams looking for Efficiencies, Gaps, and Opportunities for Improvement

Professional Overview

CommonSpirit Health   April 2023 –October 2023

- **Role:**
  - IT Executive – System Vice President of Epic EHR

- **Brief Summary:** Led over 200 staff and oversaw all Epic applications for the organization along with OnBase and 3M. Organization has over 150 hospitals and 1000s of outpatient facilities across the United States. Work with division executives and leads to ensure we are meeting Epic needs for their markets. Worked with operational leadership and project team by overseeing all aspects of Epic EHR implementation, change management, and build discussions.

  - Oversee and partner with project managers for all Epic projects.
  - Partner with healthcare executives to strategize future application, hardware, and optimization needs that meet vision and direction of organization.
  - Built relationships with key stakeholders to enhance operational engagement.
  - Worked to decrease overall application overhead through movement to the Cloud and consolidation where appropriate.
  - Strive to meet and exceed information assurance and security standards.
  - IT Administrator within the CommonSpirit Health Epic IT Triad made up of the VP of Epic Medical Informatics, VP of Epic Clinical Informatics, and IT Administrator.
  - Executive sponsor on multiple IT projects

Michigan Medicine (University of Michigan Health)   May 2019 –April 2023

- **Role:**
  - IT Executive – Senior Director of Clinical & Revenue Cycle IT

- **Brief Summary:** Led over 200 staff and oversee 100s of enterprise and department applications across the entire health care system for clinical and revenue cycle. Worked with department executives and heads to Applications include, but are not limited to, Epic, Sectra PACS/VNA, 3M, OnBase, and BD. Worked with operational leadership and project team by overseeing all aspects of Epic EHR implementation, change management, and build discussions.

  - Partner with healthcare executives to strategize future application, hardware, and optimization needs that meet vision and direction of organization.
  - Built relationships with key stakeholders to enhance operational engagement.
  - Worked to decrease overall application overhead through movement to the Cloud and consolidation where appropriate.
  - Consistently achieve high Press Ganey scores with staff including a Leader Index over 90.
  - Strive to meet and exceed information assurance and security standards.

- IT Administrator within the Michigan Medicine IT Triad made up of the CMIO, CNIO, and IT Administrator.
- Executive sponsor on multiple IT projects

Shepherd Center – Atlanta, Ga.
Apex Consulting, Inc.

December 2018 – May 2019

- **Role:**
  - Epic Project Manager

- **Brief Summary:** Worked with operational leadership and project team by overseeing the Inpatient aspects of Epic EHR implementation, change management, and build discussions.

  - Oversaw and assisted the Inpatient domain team with operational engagement, design, and build.
  - Identified and worked through workflow gaps to ensure a successful transition to Epic.
  - Built relationships with stakeholders to enhance operational engagement.
  - Worked as a liaison between operations and the project team to enhance communication, understanding, and teamwork.

San Francisco Dept of Public Health
Nordic Consulting, Inc.

July 2018 –December 2018

- **Role:**
  - Epic Inpatient Project Manager

Brief Summary: Worked with operational leadership and project team by overseeing the Inpatient aspects of Epic EHR implementation, change management, and build discussions.
  - Oversaw and assisted the Inpatient domain team with operational engagement, design, and build.
  - Assisted in ClinDoc and Orders Adoption Sessions.
  - Identified and worked through Inpatient workflow gaps to ensure a successful transition to Epic.
  - Built relationships with stakeholders to enhance operational engagement.
  - Worked as a liaison between operations and the project team to enhance communication, understanding, and teamwork.

Nuance Communications, Inc.

April 2017 – October 2017

- **Role:**
  - Executive Director of EHR Services

- **Brief Summary:** Oversaw Epic EHR Implementation Services for Training, Go-Live, Revenue Cycle, Optimization, and Business Intelligence.

  - Oversaw and assisted in all aspects related to Epic services from sales to project execution and wrap-up.
  - Worked with project team to revamp program through creation of playbooks, documentation tools, and software.
  - Built relationships with stakeholders to enhance client engagement.
  - Acted as an executive sponsor for projects offering insight into project, providing a communication and escalation path, and identifying potential up-sell/cross-sell opportunities.

Henry Ford Allegiance Health   August 2014 –March 2017

- **Roles:**
  - Director of Epic
  - Nursing Clinical Informatics Manager

- **Brief Summary:** Oversaw implementation of three facilities (Main Hospital, LTACH, and Hospice Home), 50+ Provider Practices, Ancillary Services, and Revenue Cycle. I direct all activities related to the implementation and meet regularly with Executives to assist in decision making and project steering. Through the implementation, we have also been merging with the overall health system. This added complexity to the project as we have also had to standardize policies, procedures, staffing roles, Human Resources, etc. while also working through an Epic Implementation.

  - Oversaw all aspects and applications of Epic Implementation from contract signing through implementation including third party application integration. Please see detailed lists in the Proven Successes & Career Highlights section.
  - For the project, had a staffing mix of 70+ direct reports and 170+ indirect reports that is made up of Directors, Managers, Project Managers, Analysts, Trainers, Testers, Report Writers, and Interface Analysts.
  - Engaged in Merger & Acquisition activities related to policies, procedures, staffing roles, and Epic implementation.
  - Led Epic Governance Steering Committee that assisted in decision making and review of escalated issues for resolution.
  - Acted as a liaison between Executives, Operations, Infrastructure, and the Project Team to ensure open, timely communication exists and project tasks are meeting operational expectations.

- Effectively built relationships with all stakeholders to enhance engagement, facilitate change navigation, and increase buy-in.

Oakwood Healthcare   December 2005 – August 2014

- **Roles:**
  - Assistant Director of Nursing Informatics
  - Senior Systems Analyst
  - Assistant Clinical Manager & Staff Nurse

- **Brief Summary:** After working as a staff nurse and in nursing leadership for various care settings, I was asked to be the intensive care nurse on the Informatics Tidal Team in 2006. In 2009, the decision was made to move the current EHR to the Epic software. I was asked to join the team as an analyst. After four highly-successful implementations and upgrades, I played a large role in operational change navigation and system level meetings. Through this, I became the successor to the Director of Nursing Informatics and played a larger role in bridging the gap between end users and the Epic team.

  - Worked in nursing leadership role acting as a conduit between operations and the Epic build team to assist in workflow enhancement, quality improvement, and upgrade needs.
  - Project team member in analyst role with 4 highly-successful Epic implementations.
  - Participated in merger between Oakwood, Beaumont, and Botsford. Additionally, assisted in decision making surrounding the merge of two Epic instances and implementation of Epic at Botsford.
  - Speaker at 2014 Epic Spring Advisory Council & Invited to Speak at 2014 UGM.
  - Multiple build conceptions became part of the Epic Foundation System: Patient Expiration Navigator, Updated Narrator QuickBar, and Print Patient Belongings Section.
  - Project manager over business continuity access, HOD, MyChart, Care Everywhere, & printing
  - ClinDoc Epic liaison for Intensive Care, OR, Radiology, ED, & Training

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Henry Ford Health System   March 2008 – March 2009

- **Role:**
  - Staff Nurse

- **Brief Summary:** Worked as a staff nurse in the Neonatal Intensive Care Unit. Role included, but was not limited to, patient assessments, patient orders, documentation, medication administration, and patient care.

Botsford General Hospital   May 2003 – May 2006

- ▪ **Role:**
  - Staff Nurse Extern

- ▪ **Brief Summary:** Worked as a staff nurse extern on the Progressive Care Unit. Role included, but was not limited to, patient assessments, patient orders, documentation, and patient care.

Home Care Agency – Nursing Assistant   2001 – 2003

Henry Ford Fairlane – Nursing Assistant   1999 – 2001

Additional Attributes

- Maintains a deep understanding of healthcare informatics standards & trends with a hunger for learning new essential skills

- Passionate about healthcare informatics & developing outstanding IT systems that are valuable to end users

- Contains the clinical background & experience needed to understand & anticipate needs

- Proven excellent communication, collaboration, teamwork, & leadership skills; completed Influencer Training

- Recognizes the importance of methodical decision-making that aligns with needs

- Review of policies & procedures for healthcare including standards of care, documentation, business continuity access, etc.

- Understands the importance of incessant testing & training to ensure a end product is consumable for staff and patients

- Exceptional software development skills & experience in building highly reliable products

- Recognizes the essential need of stakeholders in all IT decisions to ensure safe, quality care

- Enjoys a challenge that allows use of problem-solving, critical thinking, & resource management skills